

Mount a Local CTERA Gateway Share

Mapping the PC to the gateway enables access to your files using a file manager.

Step-by-step guide

From Windows

To mount a local CTERA gateway share:

Note: For Windows 7 PCs you must install an update, as described in <https://support.microsoft.com/en-us/help/3140245/update-to-enable-tls-1-1-and-tls-1-2-as-a-default-secure-protocols-in>.

1. Open Windows Explorer and right-click **This PC**.
2. Select **Map network drive**.
3. Choose a drive letter from the **Drive** drop-down enter your local gateway IP address in the **Folder** field, with the following syntax: *\\IP_Address\Share_Name* where *IP_Address* is the IP address of the gateway and *Share_Name* is the share name.
4. Check **Connect using different credentials**.
5. Click **Finish**.

To access the CTERA Gateway share:

1. In Windows Explorer, click the drive letter for the share.
2. Enter the credentials for the gateway for the user set up in the gateway.
3. Click **OK**.

File Explorer is refreshed with the shares in the gateway.

From Mac

To mount a local CTERA gateway share:

1. Open Finder click **Go** and select **Connect to server**.
2. Enter your local gateway IP address in the **Server address** field, with the following syntax: *\\IP_Address\Share_Name* where *IP_Address* is the IP address of the gateway and *Share_Name* is the share name.
3. Click **Connect**.
4. You are prompted for your user name and password to access the portal.
5. Enter your user name and password and click **Connect**.

Finder is refreshed with the shares in the gateway.

Related Articles

[Map to the Portal Using WebDAV](#)

[Mount a Remote CTERA Gateway Share Using WebDAV](#)