

Mount a Remote CTERA Gateway Share Using WebDAV

Mapping the PC to the gateway enables access to your files using a file manager. When the gateway is remote, the connection is via a CTERA Portal, so the gateway must be connected to a portal.

Step-by-step guide

From Windows

To mount a local CTERA gateway share:

Note: For Windows 7 PCs you must install an update, as described in <https://support.microsoft.com/en-us/help/3140245/update-to-enable-tls-1-1-and-tls-1-2-as-a-default-secure-protocols-in>.

1. Open Windows Explorer and right-click **This PC**.
2. Select **Map network drive**.
3. Choose a drive letter from the **Drive** drop-down enter your local gateway IP address in the **Folder** field, with the following syntax: *https://portal.portaldomain.suffix/devices/Device_Name/webdav/Share_Name* where *portal.portaldomain.suffix* is the full portal name and *Share_Name* is the share name.
4. Check **Connect using different credentials**.
5. Click **Finish**.

To access the CTERA Gateway share:

1. In Windows Explorer, click the drive letter for the share.
2. Enter the credentials for the gateway for the user set up in the gateway.
3. Click **OK**.

File Explorer is refreshed with the shares in the remote gateway.

From Mac

To mount a local CTERA gateway share:

1. Open Finder click **Go** and select **Connect to server**.
2. Enter your local gateway IP address in the **Server address** field, with the following syntax: *https://portal.portaldomain.suffix/devices/Device_Name/webdav/Share_Name* where *portal.portaldomain.suffix* is the full portal name and *Share_Name* is the share name.
3. Click **Connect**.
4. You are prompted for your user name and password to access the portal.
5. Enter your user name and password and click **Connect**.

Finder is refreshed with the shares in the remote gateway.

Related Articles

[Map to the Portal Using WebDAV](#)
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