

# File Formats That Are Not Cached or Synced

A file that is locked by the application that owns it cannot be cached or synced to a CTERA Edge Filer (Gateway) nor to a CTERA Agent.

For example, whenever ANY Office application is opened (no need to open a file or do anything – just open the app) “Outlook.pst” becomes locked.

Examples of files that are locked by the application and that cannot be cached or synced to CTERA Edge Filers (Gateways) or to a CTERA Agents:

- .pst files (Microsoft Office)
- .ost files (Microsoft Outlook)
- .one and .onetoc2 files (Microsoft OneNote)
- .mdf and .ldf files (Microsoft SQL Server)